

COMMISSIONERS  
DOUG LITTLE - Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN

ORIGINAL

JODI JERICH  
Executive Director



ARIZONA CORPORATION COMMISSION



0000172133

1200 WEST WASHINGTON STREET  
Phoenix, AZ 85007  
TELEPHONE: (602) 542-4251

July 27, 2016

To: Docket Control

RE: EPCOR WATER (WASTEWATER) - Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached 59 customer comments opposing the above filed case.

Customer comments can be reviewed in E-Docket under the above docket number.

Filed by: Utilities Division-Consumer Services

Arizona Corporation Commission

DOCKETED

JUL 29 2016

DOCKETED BY	<i>pk</i>
-------------	-----------

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 JUL 29 PM 2 55

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/25/2016  
**Opinion Number:** 2016 - 133362      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 7/25/2016 8:21 AM  
                                 Rate Case Items - Consolidation In Favor

---

**First Name:** Cheryl      **Last Name:** Bechard      **Account Name:** Cheryl Bechard  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Home:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against  
I am against any rate increase; therefore I support consolidation.

---

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133363	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 7/25/2016 8:27 AM	

---

<b>First Name:</b> David and Gerrie	<b>Last Name:</b> Buckman	<b>Account Name:</b> David and Gerrie Buckman
-------------------------------------	---------------------------	---

**Address:** <<< REDACTED >>>

<b>City:</b> Fort Mohave	<b>State:</b> AZ	<b>Zip Code:</b> 86426
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	<b>Home:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

David: Do not raise our rates, this is a typical government process to get more money for doing less,

Gerrie: It is very wrong to raise our rates for no more service, just more government take over for less service.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133357      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 7/22/2016 4:58 PM  
                                 Rate Case Items - Consolidation In Favor

---

**First Name:** Alan and Deborah    **Last Name:** Callner      **Account Name:** Alan Callner  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

I support consolidation and protest any rate increase. We are a small town and EPCOR is hurting our residential real estate market, economic development, and prosperity with their high sewer fees. Please help us cut their fees to what is reasonable.

Deborah: I support consolidation and protest any rate increase. We are a small town and EPCOR is hurting our residential real estate market, economic development, and prosperity with their high sewer fees. Please help us cut their fees to what is reasonable.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/25/2016  
**Opinion Number:** 2016 - 133360      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 7/25/2016 8:12 AM  
                                 Rate Case Items - Consolidation In Favor

---

**First Name:** Pauline      **Last Name:** Lindaas      **Account Name:** Pauline Lindaas  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against  
I am for consolidation and AGAINST any rate increase. Please note EPCOR is charging way too much already.....

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form****Investigator:** Mary Mee**Phone:** <<< REDACTED >>>**Opinion Date:** 7/22/2016**Opinion Number:** 2016 - 133310**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Consolidation Opposed**Closed Date:** 7/22/2016 8:08 AM**First Name:** Margarete**Last Name:** Baisley**Account Name:** Margarete Baisley**Address:** <<< REDACTED >>>**City:** Sun City**State:** AZ**Zip Code:** 85351**Cell:** <<< REDACTED >>>**Email:** <<< REDACTED >>>**Company:** EPCOR Sewer \*AAWC**Division:** Sewer**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and a Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month. The consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be FORCED to subsidize the other districts. Many of the residents in this district live on fixed incomes. Many of the residents are not living in Sun City during the summer months when EPCOR is attempting to get approval for their proposal. I personally find this suspicious, as if they are trying to pass this without the knowledge of those residents who live elsewhere during the summer and would object to this proposal. I am asking you to vote no to their proposal. Thank you for your consideration,

**Investigation****Date:****Analyst:****Submitted By:****Type:**

7/22/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133487	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/27/2016 4:55 PM	

---

<b>First Name:</b> Howard	<b>Last Name:</b> Zlotnick	<b>Account Name:</b> Howard Zlotnick
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

7/24/16

To Arizona Corporation Commission,

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full Consolidation of the EPCOR wastewater districts.

EPCOR shows their cost of service for our district is approximately \$25 per month and the consolidation rate would be more than \$40 per month for our district ratepayers.

Our generation has never shied away from our responsibility to earn our way and pay for our costs we incur. We should not be forced to subsidize the other districts.

Please note against full consolidation

Docket No. WS-01303A-16-0145.

Your consideration in this matter will be greatly appreciated.

Sincerely,

Mr. & Mrs. Howard Zlotnick

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

## Arizona Corporation Commission Utilities Complaint Form

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/28/2016
<b>Opinion Number:</b> 2016 - 133537	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 7/28/2016 1:27 PM	
Rate Case Items - Consolidation Opposed		

---

<b>First Name:</b> Manfred	<b>Last Name:</b> Jacke	<b>Account Name:</b> Manfred Jacke
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Youngtown	<b>State:</b> AZ	<b>Zip Code:</b> 85363
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

### Nature Of Opinion

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

\*\*Public Comment Form in Manage Documents\*\*

Dear Commissioner Bob Burns, My wife and I are Youngtown residents since 1988 and can not afford the 'Sewer Full-Consolidation' scheme that our EPCOR Water Company is proposing. As a retired military, I am on a fixed income and at 79 years of age I am not physically able to reenter the work force - I am at whits end! Our recent Cost-of-Living increase was ZERO and next years increase of 0.2% does not even cover the monthly MEDICARE increase promised us. My family had to give up cable TV for rabbit ears as a cost saving measure. Commissioner Burns please vote against the EPCOR Full-Consolidation plan.  
Respectfully Manfred Jacke

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/28/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---



**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/28/2016
<b>Opinion Number:</b> 2016 - 133539		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/28/2016 1:35 PM	

---

<b>First Name:</b> Juanita	<b>Last Name:</b> Cason	<b>Account Name:</b> Juanita Cason
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85373
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

See Manage Documents for copy of Public Comment Form directed to all 5 Commissioners.

I am totally against the consolidation rate. We should not be forced to subsidize the other districts. Please vote against full consolidation !The Docket Number which kept disappearing from above is WS-01303A-16-0145aaA

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/28/2016	Mary Mee	Telephone	Investigation
Comments note for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133468		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/28/2016 11:10 AM	

---

<b>First Name:</b> Donald	<b>Last Name:</b> Atkinson	<b>Account Name:</b> Donald Atkinson
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

To whom it may concern, I do not agree with Epcors request to consolidate all there districts. Thank you Donald Atkinson Home owner and year round resident.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133372	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/25/2016 8:38 AM	

---

<b>First Name:</b> Donald	<b>Last Name:</b> Hunt	<b>Account Name:</b> Donald Hunt
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts resulting in the same rate for all districts. EPCOR shows their cost of service for our district is approximately \$25 per month and the proposed consolidated rate would be approximately \$41.02 over a 3-year time frame for our district ratepayers. That's 64.1% higher than necessary. Our increase is being used to subsidize the three districts whose rates would drop dramatically. We have never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. They should bear the responsibility of the choices they made---not us

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

## Arizona Corporation Commission Utilities Complaint Form

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133351	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 3:53 PM	

---

<b>First Name:</b> Mary	<b>Last Name:</b> Hartl Biel	<b>Account Name:</b> Mary Hartl Biel
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	<b>Home:</b> <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC**Division:** Sewer

---

### Nature Of Opinion

**Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. It sounds to me like we in Sun City would be subsidizing other districts. I use very little water, as do most of us in Sun City, as compared to larger homes with more individuals in them, and yards that require more irrigation and water use for plants, trees, water falls and swimming pools. EPCOR shows their cost of service for our district is approximately \$25 per month and the consolidated rate would be more than \$40 per month for our district ratepayers. That's a huge increase, especially for retirees on fixed incomes. Please vote NO on this consolidation recommendation.

---

### Investigation

<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee

**Phone:** <<< REDACTED >>>

**Opinion Date:** 7/25/2016

**Opinion Number:** 2016 - 133366

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Consolidation In Favor

**Closed Date:** 7/25/2016 8:31 AM

Rate Case Items - Opposed

---

**First Name:** Josh

**Last Name:** Haver

**Account Name:** Josh Haver

**Address:** <<< REDACTED >>>

**City:** Fort Mohave

**State:** AZ

**Zip Code:** 86426

**Cell:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC

**Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

A rate increase in Fort Mohave to \$89/month is unconscionable as it would be nearly double the state average. The rate should be decreasing, not increasing. I a) support consolidation; and, b) protest any rate increase.

---

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/25/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133373		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/25/2016 8:40 AM	

---

<b>First Name:</b> Mohammed	<b>Last Name:</b> Khan	<b>Account Name:</b> Mohammed Khan
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145                      **Docket Position:** Against  
My wife and I are in favor of the "STAND ALONE PROPOSED RATE(A 17.7% INCREASE).

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133365	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 7/25/2016 8:29 AM	

---

<b>First Name:</b> Marilyn	<b>Last Name:</b> Gabriele	<b>Account Name:</b> Marilyn Gabriele
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> FORT MOHAVE	<b>State:</b> AZ	<b>Zip Code:</b> 86426
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

It has become impossible for residents in this area to afford all these continued increases. Our income does not increase and we are being driven out of our homes. Our community of Los Lagos is purchasing Epcor's effluent water for our lakes and they saved money from that deal. They had to pump it through several stations to get it to the Indians and pay huge price for that at the time. You would think they could give us a break!

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/26/2016  
**Opinion Number:** 2016 - 133445      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/26/2016 1:12 PM

---

**First Name:** Jackie      **Last Name:** Reyes      **Account Name:** Jackie Reyes  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against  
Why should Sun City residents have to pay for all others?

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---



**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/26/2016
<b>Opinion Number:</b> 2016 - 133448	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/26/2016 1:14 PM	

---

<b>First Name:</b> Jay	<b>Last Name:</b> Maurer	<b>Account Name:</b> Jay Maurer
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> WA	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	<b>Home:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts resulting in the same rate for all districts. EPCOR shows their cost of service for our district is approximately \$25 per month and the proposed consolidated rate would be approximately \$41.02 over a 3-year time frame for our district ratepayers. That's 64.1% higher than necessary. Our increase is being used to subsidize the three districts whose rates would drop dramatically. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. They should bear the responsibility of the choices they made—not us. This proposal is unfair and unconscionable!

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133466	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/27/2016 9:46 AM	

---

<b>First Name:</b> Roy	<b>Last Name:</b> Handwerk	<b>Account Name:</b> Roy Handwerk
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City West	<b>State:</b> AZ	<b>Zip Code:</b> 85375
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I strongly object to EPCOR's full consolidation of the EPCOR wastewater districts. For Sun City and Sun City West, Del Webb built the wastewater systems and buyers paid for the facilities with our purchase price. Other communities may have had septic systems originally, and added wastewater facilities years after the community build-out. EPCOR knew or lawyers should have known when EPCOR purchased this company that each community had separate districts in place with separate cost structures. To change the rules now is unacceptable. A rate increase based on operating cost for individual districts should be the only item on the agenda.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133469	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/27/2016 10:23 AM	

---

<b>First Name:</b> Linda	<b>Last Name:</b> Trimble	<b>Account Name:</b> Linda Trimble
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

**Company:** EPCOR Sewer \*AAWC**Division:** Sewer

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I do not feel it is fair for EPCOR to consolidate all their districts into one, consolidating our rate to increase to over \$41.00 per month. We are senior citizens with set monthly incomes. I never paid more than \$25.00 in the City of Peoria or the City of Glendale. I don't see why EPCOR should be allowed this huge increase. Perhaps we need competition of other water companies to make pricing more competitive. I moved into Sun City just a few months ago, expecting to find an easier, safer life for my Mother and I, after both of us being widowed. I hope and pray that you won't allow any company to take advantage of an aging community. Thank you for your consideration. Sincerely, Linda Trimble

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133470	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/27/2016 10:25 AM	

---

<b>First Name:</b> Melvin	<b>Last Name:</b> West	<b>Account Name:</b> Melvin West
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City West	<b>State:</b> AZ	<b>Zip Code:</b> 85375
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I did not get to tell the people where to live. It was their choice. They should have been aware of the water, electric etc. bills before they bought. I can not understand why we should subsidize them for their gross negligence. What is next, their taxes are higher then ours in all probability. Where does this end? EPCOR evidently does not know how to run their business model and it is not your job to help them solve their problems.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133336	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 1:58 PM	

---

<b>First Name:</b> Linda	<b>Last Name:</b> Wilson	<b>Account Name:</b> Linda Wilson
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>		

---

**Company:** EPCOR Sewer \*AAWC**Division:** Sewer

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I am against any consolidation regarding this water issue !!! WS-01303A-16-0145 I am an elderly woman that lives in Sun City – my paradise ! I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. I am so very upset with you, the commissioners, to even consider and or - - should you allow this type of action, that EPCOR – our wonderful water company -- requests. My monthly bill would more than double .. As a SINGLE gal living without no one else – using very little water for my laundry – dishes and personal use. I moved to Sun City – an age restricted – retirement community – with the pleasure of “spending less” in my retirement years. I live on a “fixed income” and am very frugal with my spending !!! I have – on purpose – planted all of my shrubs – trees – and desert landscaping – to be basically a water free yard - - to save on the water cost !!! Now – EPCOR wants me – us - - all of us - who live in a retirement community to HELP with the costs of other communities who cannot support themselves with their - - more than likely – larger family – green grass – swimming pools – non- thrifty life styles !! This is so so so unfair !! This consolidation would cause an unfair hardship to the residents of Sun City. It would essentially force Sun City to subsidize the costs of newer developments that were built in recent years. It should not be allowed. An 89% increase is unconscionable. We are a retirement community where many of us are on fixed incomes. Sun City paid for the building of its own sewer system many years ago. Since that time, many communities have been added. Come on – commissioners !! We voted YOU into office to take care of such criminal acts as what EPCOR wants to do with our little community of Sun City Retirement Areas. I do not feel it fair to charge us for other “newer communities “ that were built years after our community - -Sun City was established 50 plus years ago - - in the 1960’s !! These newer areas need to support themselves - - we should not be sharing their expense ! As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission. EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices. Please - deny this EPCOR raising our Sun City Water Rate - This is absolutely nonsense !! Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts. Linda Wilson

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133339		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 2:29 PM	

---

<b>First Name:</b> Ronald	<b>Last Name:</b> Scott	<b>Account Name:</b> Ronald Scott
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

We retired here and cannot afford the extra cost. Sun City has done an excellent job at conserving water and we should not be penalized.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/21/2016
<b>Opinion Number:</b> 2016 - 133278	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/21/2016 11:57 AM	

---

<b>First Name:</b> Roy	<b>Last Name:</b> Pester	<b>Account Name:</b> Roy Pester
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and a Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month. The consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be FORCED to subsidize the other districts. Many of the residents in this district live on fixed incomes. Many of the residents are not living in Sun City during the summer months when EPCOR is attempting to get approval for their proposal. I personally find this suspicious, as if they are trying to pass this without the knowledge of those residents who live elsewhere during the summer and would object to this proposal. I am asking you to vote no to their proposal.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/21/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/21/2016
<b>Opinion Number:</b> 2016 - 133275		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/21/2016 10:59 AM	

---

<b>First Name:</b> Jim	<b>Last Name:</b> Wise	<b>Account Name:</b> Jim Wise
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Message:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and a Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month. The consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be FORCED to subsidize the other districts. We are not yet a socialist country. Many of the residents in this district live on fixed incomes. Many of the residents are not living in Sun City during the summer months when EPCOR is attempting to get approval for their proposal. I personally find this suspicious, as if they are trying to pass this without the knowledge of those residents who live elsewhere during the summer and would object to this proposal. I am asking you to vote no to their proposal. Thank you for your consideration,

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/21/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---



**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133329	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 1:08 PM	

---

<b>First Name:</b> John	<b>Last Name:</b> Welsch	<b>Account Name:</b> John Welsch
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> SUN CITY	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts resulting in the same rate for all districts. EPCOR shows their cost of service for our district is approximately \$25 per month and the proposed consolidated rate would be approximately \$41.02 over a 3-year time frame for our district ratepayers. That's 64.1% higher than necessary. Our increase is being used to subsidize the three districts whose rates would drop dramatically. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. They should bear the responsibility of the choices they made---not us.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133328      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 1:04 PM

---

**First Name:** Ethel      **Last Name:** Stout      **Account Name:** Ethel Stout  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

I don't feel we should pay for other people water bill . We have lived here a long time and pay for up grades as needed . They should do the same .

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form****Investigator:** Mary Mee**Phone:** <<< REDACTED >>>**Opinion Date:** 7/22/2016**Opinion Number:** 2016 - 133332**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Consolidation Opposed**Closed Date:** 7/22/2016 1:11 PM**First Name:** Cindy and  
Michael**Last Name:** Sorg**Account Name:** Cindy and Michael  
Sorg**Address:** <<< REDACTED >>>**City:** Sun City**State:** AZ**Zip Code:** 85351**Home:** <<< REDACTED >>>**Company:** EPCOR Sewer \*AAWC**Division:** Sewer**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I live on a fixed income. As an EPCOR rate payer and Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOE wastewater districts.

Michael: I live in Sun City. Why Do you want me to pay for all the others?

**Investigation****Date:****Analyst:****Submitted By:****Type:**

7/22/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133323      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 11:33 AM

---

**First Name:** Charles      **Last Name:** Sparling      **Account Name:** Charles Sparling  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

Commissioners: My wife and I have lived in Sun City and in the same little condo for 16 years, We moved here because we thought it would be economical and hopefully within the limit of our small retirement income as we went forward in our retirement years (80 percent of our income is from Social Security). We approach every month in a conservative way regarding our material expectations and as to our planned financial outlays, and we made what we thought was a good decision 16 years ago in choosing Sun City as the likely final community of our two lives. We oppose the application for the consolidation of the 5 EPCOR Waste Water Districts named in the above Docket, which EPCOR has stated is primarily for "its convenience" in managing these districts in the years ahead. Our level of expenditures for Waste Water in Sun City shouldn't be "averaged up" over the next few years to eventually put us on par with say Anthem or one of the other newer districts that have higher home values and fancier/costlier infrastructure. If my wife and I could have afforded something newer and fancier 16 years ago we might have considered it, but we made a decision based upon the sensible values we were taught decades ago, and that is to live within your means. If there is anything that is still left based on fairness in this State of Arizona, please consider that the people in Sun City are "on average" much farther into their retirement years, and have less average income than people living in the younger communities mentioned in this Docket. Maybe the simplest way I can put it is as follows: Should a person in Sun City have to pay "the average" of the price for a gallon of gas when averaged in with say the City of San Francisco, or should we be allowed to pay our much lower local rate based on our local economy? Please put on your Fairness Hats when deliberating on this Docket #.

Sincerely, Mr. & Mrs. Charles L. Sparling

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133335      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 7/22/2016 3:10 PM

---

**First Name:** Joan      **Last Name:** Adair      **Account Name:** Joan Adair  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

For those of us retired people living in Sun City and living off our social security income, the EPCOR WASTE WATER PROPOSAL APS MANDATORY DEMAND CHARGE is outrageous! I call it greedy overkill!

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133347      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 3:25 PM

---

**First Name:** Roger & Donna      **Last Name:** Binger      **Account Name:** Roger & Donna Binger

**Address:** <<< REDACTED >>>

**City:** Sun City      **State:** AZ      **Zip Code:** 85373

**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

As an EPCOR rate payer, we are residents of Sun City - Both of us definitely object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. Sun City's cost is \$25.03 and they say it will increase to \$41.00 ...that is absolutely ridiculous ! We should not be "forced" to subsidize the other districts. Please "vote against full consolidations". Thanks You, Roger J. Binger and Donna M. Binger

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments entered for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133371		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/25/2016 8:36 AM	

---

<b>First Name:</b> William	<b>Last Name:</b> Whitus	<b>Account Name:</b> William Whitus
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Most of the people of Sun City are on fixed incomes and cannot afford this rate increase. Our infrastructure was paid many years ago. We should not have to pay for newer communities infrastructure.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

## Arizona Corporation Commission Utilities Complaint Form

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133416	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 7/25/2016 11:56 AM	

---

<b>First Name:</b> Dale	<b>Last Name:</b> Sherk	<b>Account Name:</b> Dale Sherk and Gail Ferren
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

### Nature Of Opinion

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

\*\*See Managed Documents\*\*

Sun city is an adult retirement community. Fixed incomes. A good percentage of owners seasonally live elsewhere not using facilities. Usually one or two residents as opposed to other districts serving families with children with their long showers and waste. It is totally unfair to compare our usages with other types of districts. Our rates should not be considered when EPCOR expands or adds new infrastructure since our water use stays the same. It seems odd that this issue always comes up during the time seasonal residents are away and cannot attend the public hearings. I strongly object to this proposal.

---

Investigation			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---



**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133350		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 3:23 PM	

---

<b>First Name:</b> Ruth	<b>Last Name:</b> Teff	<b>Account Name:</b> Ruth Teff
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85373
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

The people who live in Sun City should not be consolidated with Anthem, Aqua Fria, and Mohave. We are a retirement community and should not have to pay for increases brought on because of outside communities. We are on a fixed income with limited funds and no increases in sight for our income. The people in the other communities use more and they have the earning ability to pay for the increases they are getting.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments note for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133337      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 1:59 PM

---

**First Name:** John      **Last Name:** Wheat      **Account Name:** John Wheat  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

UNLIKE MOST OF THE COMMUNITIES INVOLVED IN THIS RATE PROPOSAL SUN CITY'S INFRASTRUCTURE WAS BOUGHT AND PAID FOR BY THE DEVELOPER NOT THE WATER COMPANY. ALSO UNLIKE SOME OF THE COMMUNITIES INVOLVED WE IN SUN CITY ARE , FOR THE MOST PART, ON SOCIAL SECURITY AND HAVE NOT RECEIVED COST OF LIVING INCREASES IN THIS CURRENT YEAR AND I READ WILL NOT NEXT YEAR EITHER. THERE ARE PEOPLE IN SUN CITY ALREADY NEEDING TO CHOOSE BETWEEN EATING OR BEING COMFORTABLE IN THEIR HOME WHEN IT COMES TO USING THE AC. DOUBLING OUR RATE TO BAIL OUT OTHER COMMUNITIES IS SIMPLY UNFAIR AND YOU SHOULD NOT ALLOW IT TO HAPPEN.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133340      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 7/22/2016 2:36 PM

---

**First Name:** Kathleen      **Last Name:** McLellan      **Account Name:** Kathleen McLellan  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Work:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

Do not raise rates on the backs of retired citizens!!!! There must be somewhere that cuts can be made to insure that rates remain at the present level for more years to come.

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133346	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 3:50 PM	

---

<b>First Name:</b> Sally	<b>Last Name:</b> Scherrer	<b>Account Name:</b> Sally Scherrer
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> CO	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

No reason for ours to go up to help pay for others. We are mostly fixed income persons and little able to.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/25/2016  
**Opinion Number:** 2016 - 133367      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor      **Closed Date:** 7/25/2016 8:32 AM  
                                 Rate Case Items - Opposed

---

**First Name:** Lawrence      **Last Name:** Miller      **Account Name:** Lawrence Miller  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** For  
a) support consolidation b) protest any rate increase.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133370	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation In Favor	<b>Closed Date:</b> 7/25/2016 8:35 AM	
Rate Case Items - Opposed		

---

<b>First Name:</b> Mark	<b>Last Name:</b> Vuoso	<b>Account Name:</b> Mark Vuoso
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Fort Mohave	<b>State:</b> AZ	<b>Zip Code:</b> 86426
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> For
I support consolidation . I protest a. Rate increase.	

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133359		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 7/25/2016 8:05 AM	

---

<b>First Name:</b> Dauna	<b>Last Name:</b> Rennaker	<b>Account Name:</b> Dauna Rennaker
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

We are on a fixed income and have already done things in our HOA to decrease our water usage!

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133415		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/25/2016 11:47 AM	

---

<b>First Name:</b> Charlotte	<b>Last Name:</b> Payne	<b>Account Name:</b> Charlotte Payne
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85373
<b>Home:</b> <<< REDACTED >>>		

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against**\*\*See Managed Documents\*\***

As a senior citizen along with my husband N. Morris Payne, and my neighbors, all on fixed incomes, we want fair water and wastewater bills for ourselves and all of Sun City. Most of us in Sun City, live entirely on our income from social security. Therefore any increase in monthly bills puts undue pressure on us to sustain ourselves. Costs across the board have increases, with the exception of our benefits, including absolutely no cost of living increase for our social security benefits in 2016. With priorities such as food and medicine, our FIXED income has been greatly compromised already. I'm not sure how much longer we can continue to try and sustain ourselves. The burden to pay for other area mistakes should NOT be on the backs of senior citizens. We absolutely pay our fair share of all utility costs, including water and wastewater services, but to pick up the tab for others is beyond comprehension! We are not asking for handouts, but simply fair and just costs. I can't stress enough the "FIXED INCOME" part of the equation that myself, my husband, and our neighbors have to navigate on a daily basis. Please consider leaving the current EPCOR structure as it is and not allowing them to consolidate and therefore make us senior citizens in Sun City pay for rates increases to cover costs of expansion, repairs in other municipalities, etc. We understand that businesses have to charge for services, but as a private business, we – and especially senior citizens on a fixed income – should NOT have to pay for the cost of doing business for a private entity/business. This would be completely unjust and unreasonable! Thank you for reading and considering my concerns regarding this matter. It is of grave importance, living on a fixed income that I/we have a say in this matter that would affect us in a most negative way.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---



**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/25/2016  
**Opinion Number:** 2016 - 133414      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Consolidation Opposed      **Closed Date:** 7/25/2016 11:38 AM

---

**First Name:** Loretta F.      **Last Name:** Darling      **Account Name:** Loretta F. Darling  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

**PUBLIC COMMENT FORM**

7-20-16

Loretta F. Darling

Against

It is not fair to punish an area financially in order to install new pipes in another area. We in Sun City are all on social security and knew what we were buying into when we bought. The people in the new area also knew what they were buying when they bought. They should stay separate.

Anthem is a long way from Sun City.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133412		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/25/2016 11:35 AM

---

<b>First Name:</b> Manfred	<b>Last Name:</b> Droh	<b>Account Name:</b> Manfred Droh
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Sun City July 20-2016

To the Utilities Water Commission

Conc: DOCKET NO. WS-0130A-16-0145

I am a Sun City resident. And strongly object to Epcor's recommendation for full consolidation, consolidation of the EPCOR Wastewater Districts. Please "vote against full consolidation!"

Respectfully

Manfred Droh

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133344		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/22/2016 3:16 PM

---

<b>First Name:</b> Kathleen	<b>Last Name:</b> Erickson	<b>Account Name:</b> Kathleen Erickson
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

Epcot Waterwaste Proposal, which APS mandatory Damond charge for the current utility rate case in Sun City. We are objecting to your rate increase as we have and will be continued to be grandfathered in the original agreement for increases. APS has become so huge and powerful that they think they can do what ever they want. Shame on them! They have given no thought to the senior citizens living in Sun City and the fact that we did not receive an increase in our social security and if we get one in 2017 it will be very small and unnoticeable because of the increase in health care. We are once again urge each ACC Commissioner that we do Not want a consolidation. Kathy & Dave Erickson

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/25/2016
<b>Opinion Number:</b> 2016 - 133376	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/25/2016 9:06 AM	

---

<b>First Name:</b> Gloria	<b>Last Name:</b> Halgunseth	<b>Account Name:</b> Gloria Halgunseth
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

As an EPCOR ratepayer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts resulting in the same rate for all districts. EPCOR shows their cost of service for our district is approximately \$25 per month and the proposed consolidated rate would be approximately \$41.02 over a 3-year time frame for our district ratepayers. That's 64.1% higher than necessary. Our increase is being used to subsidize the three districts whose rates would drop dramatically. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. They should bear the responsibility of the choices they made---not us.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/25/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

WS-01303A-16-0145

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133334		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/22/2016 3:10 PM

---

<b>First Name:</b> Ronald	<b>Last Name:</b> Knauss	<b>Account Name:</b> Ronald Knauss
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

Sun City should not be consolidated with other entities. Those other customers knew what the water and sewer rates were at the time they purchased in those areas and so there is no reason why Sun City customers should subsidize them. As retirees, we are on fixed incomes and don't need addition costs placed on us. Thanks! Ron Knauss

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

---

WS-01303A-16-0145

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133331      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 3:09 PM

---

**First Name:** Michael      **Last Name:** Sorg      **Account Name:** Michael Sorg  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Home:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against  
I live in Sun City. Why Do you want me to pay for all the others?

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133326		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/22/2016 11:29 AM

---

<b>First Name:</b> Rose Marie	<b>Last Name:</b> Williamson	<b>Account Name:</b> Rose Marie Williamson
-------------------------------	------------------------------	--

**Address:** <<< REDACTED >>>

<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
-----------------------	------------------	------------------------

**Cell:** <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Rose Marie Williamson

I strongly object to EPCOR's recommendation for full consolidation of EPCOR wastewater districts.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

---

WS-01303A-16-0145

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/21/2016
<b>Opinion Number:</b> 2016 - 133282		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/21/2016 2:14 PM

---

<b>First Name:</b> Kenneth	<b>Last Name:</b> Long	<b>Account Name:</b> Kenneth Long
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Work:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Please help keep our water rates affordable

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/21/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

---



**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/22/2016  
**Opinion Number:** 2016 - 133356      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed      **Closed Date:** 7/22/2016 4:49 PM

---

**First Name:** David      **Last Name:** Muller      **Account Name:** David Muller  
**Address:** <<< REDACTED >>>  
**City:** Sun City      **State:** AZ      **Zip Code:** 85351  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

What are you people thinking when you propose to penalize Sun City for the lack of infrastructure in neighboring communities, whose builders did not pay for sewage systems. These communities have been paying for these systems in their water bills; the cost was not included in their home purchase. What in the world makes you commissioners think that this is the proper solution to mollify these other communities? Are you afraid to look these communities directly and tell them to shut up and pay? Or is there something else going on???? David Muller

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Mary Mee	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/22/2016
<b>Opinion Number:</b> 2016 - 133352	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/22/2016 4:04 PM	

---

<b>First Name:</b> Mark	<b>Last Name:</b> Scott	<b>Account Name:</b> Mark Scott
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against

I am a home owner in Sun City. I am writing in opposition to consolidation. I choose to buy in Sun City in lieu of Corde Bella because of the lower utility cost. I should not be paying for Corde Bella's expensive infrastructure. Our Waste is treated separate from theirs and should not be paying for there infrastructure. I this age of computers, EPCOR is perfectly capable of figuring differing rate structures for different communities at little additional expense. There should not be consolidation.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/22/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/26/2016
<b>Opinion Number:</b> 2016 - 133461		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/26/2016 2:53 PM	

---

<b>First Name:</b> john	<b>Last Name:</b> russell	<b>Account Name:</b> john russell
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Against

SIRS OF THE COMMISSION,AS RESIDENT OF SUNCITY FOR FIVE YEARS OF THE PAST SIXTY TWO YEARS THAT I HAVE PAID TAX IN MARICOPA COUNTY I IMPLOR YOU TO VOTE AGAINST EPCOR FULL CONSOLIDATION PLAN.AT 83 YEARS OLD, A VETAN, (ARMY) IN THE WORK FORCE 40 YEARS NO RAISE IN SS, ALL MEDICAL,ALL INSURENCE,ALL TAX'S,RISING IN COST FOR US SENIORS.IN 2008 WE BAILED OUT CORPERATIONS,NOW IT'S LOCAL PLEASE DON' DO IT.I JUST CAN'T BELIVE IT. YOUNGTOWN,SUNCITY,SUNCITYWEST HAVE ALWAYS PAID THERE OWN WAY!! KNOW WHAT?? JOHN RUSSELL

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/28/2016  
**Opinion Number:** 2016 - 133538      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation Opposed      **Closed Date:** 7/28/2016 1:26 PM

---

**First Name:** Minnette      **Last Name:** Siedenburg      **Account Name:** Minnette  
Siedenburg  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145      **Docket Position:** Against

I don't want a higher bill so I'm opposed to the consolidation.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/28/2016	Roxanne Best	Telephone	Investigation

Comments noted for record and docketed. Closed.

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/28/2016
<b>Opinion Number:</b> 2016 - 133534		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/28/2016 10:55 AM	

---

<b>First Name:</b> James	<b>Last Name:</b> Reynolds	<b>Account Name:</b> James Reynolds
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85375
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Why should we be forced to subsidize other districts? This doesn't even make sense. We are willing to pay our share but we should not be paying for others. EPCOR has no right to request this as it is illegal to do this. If members here have to consider a lawsuit, that may be done. Please let us know how we can join this effort to prevent our utility companies from ripping off the Senior Citizens who live here.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/28/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

---

WS-01303A-16-0145

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133500		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/27/2016 2:55 PM	

---

<b>First Name:</b> Karen	<b>Last Name:</b> Zobler	<b>Account Name:</b> Karen Zobler
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Youngtown	<b>State:</b> AZ	<b>Zip Code:</b> 85363
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

As an Epcor ratepayer and Youngtown resident, I strongly object to Epcor's recommendation for full consolidation of the Epcor Wastewater districts. Epcor shows their costsof service for our district in approximately \$25 per month and the consolidated rate would be more than \$40 per month for our district ratepayers. We should not be forced to subsidize the other districts:

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/27/2016
<b>Opinion Number:</b> 2016 - 133499		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed		<b>Closed Date:</b> 7/27/2016 2:49 PM

---

<b>First Name:</b> Nancy / Elliot	<b>Last Name:</b> Banks	<b>Account Name:</b> Nancy / Elliot Banks
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85373
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

Nancy / Elliot Banks

This is a vote against full consolidation!

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/27/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

---

# Arizona Corporation Commission

## Utilities Complaint Form



**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/26/2016
<b>Opinion Number:</b> 2016 - 133444		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/26/2016 9:36 AM	

---

<b>First Name:</b> PETITION	<b>Last Name:</b> PETITION 9	<b>Account Name:</b> PETITION PETITION 9
-----------------------------	------------------------------	---

**Address:** <<< REDACTED >>>

<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
-----------------------	------------------	------------------------

<b>Work:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>
-------------------------------	--------------------------------

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

9 opposed with same letter as follows:

To whom it may concern:

AZ CORP COMM

The Recreation Centers of Sun City (RCSC) join the Sun City Home Owners Utilities

Association (SCHOA), The Town of Youngtown and the Property Owners & Residents Association of Sun City West (PORA) in opposition to the Full Consolidation of the five EPCOR wastewater districts as requested in Docket Number WS-01303A-16-0145

Signed:

Dan Schroeder	Peter Lee
Rich Hoffer	Ida Eisert
Carol Lawry	Ron Smith
Mike Kennedy	Gary Cotten
Jerry Walczak	

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

---

**WS-01303A-16-0145**

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/26/2016  
**Opinion Number:** 2016 - 133452      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor      **Closed Date:** 7/26/2016 1:23 PM  
                                 Rate Case Items - Opposed

---

**First Name:** Michelle      **Last Name:** Hauet      **Account Name:** Michelle Hauet  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Home:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** Neutral

I want to support consolidation and protest any increase. We are seniors living on Social Security and the rate increases monthly is more than our social security yearly increase. In other words, we cannot afford an increase.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

---

WS-01303A-16-0145

**Arizona Corporation Commission**  
**Utilities Complaint Form**

---

<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 7/26/2016
<b>Opinion Number:</b> 2016 - 133456		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Consolidation Opposed	<b>Closed Date:</b> 7/26/2016 1:05 PM	

---

<b>First Name:</b> Robert & Rachel	<b>Last Name:</b> Ambrosch	<b>Account Name:</b> Robert & Rachel Ambrosch
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85373
<b>Home:</b> <<< REDACTED >>>		

---

<b>Company:</b> EPCOR Sewer *AAWC	<b>Division:</b> Sewer
-----------------------------------	------------------------

---

**Nature Of Opinion**

<b>Docket Number:</b> WS-01303A-16-0145	<b>Docket Position:</b> Against
---	---------------------------------

As an EPCOR ratepayer and Sun City resident, we strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts and the rate increases this would cause for our district!

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Roxanne Best	Correspondence	Investigation
Comments noted for record and docketed. Closed.			

---

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/26/2016  
**Opinion Number:** 2016 - 133458      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Consolidation In Favor      **Closed Date:** 7/26/2016 1:26 PM  
                                 Rate Case Items - Opposed

---

**First Name:** Dena      **Last Name:** Giotte      **Account Name:** Dena Giotte  
**Address:** <<< REDACTED >>>  
**City:** Fort Mohave      **State:** AZ      **Zip Code:** 86426  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>      **Work:** <<< REDACTED >>>

---

**Company:** EPCOR Sewer \*AAWC      **Division:** Sewer

---

**Nature Of Opinion**

**Docket Number:** WS-01303A-16-0145

**Docket Position:** For

I support the consolidation . I PROTEST any rate increase. Most in this community are on fixed incomes and cannot afford increases of such large percentages.

---

		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/26/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

---